

WARRANTY

When you purchase from Mad Catz, you purchase quality. We put our products through comprehensive tests to ensure the highest reliability and compatibility. You will probably never encounter a problem with our products, but if you should experience any difficulties, Mad Catz offers a replacement warranty on this product. All warranty service requires original receipt documentation. Please hold on to your sales receipt. Mad Catz warrants to the original consumer purchaser that this product is free from defects in either material or workmanship. If a defect covered by this warranty occurs, Mad Catz, at its option, will repair or replace the product at no charge. Mad Catz' products are tested to withstand normal wear and tear, but are not indestructible and can be damaged if misused. The Mad Catz warranty does not cover normal wear and tear or abusive use. This warranty does not apply to products used for any industrial, professional or commercial purpose. This warranty does not apply to products that have been damaged by abuse, misuse, modification or tampering or by any other cause not relating to either materials or workmanship. If a replacement is necessary and your product is no longer available, a comparable product may be substituted at Mad Catz' sole discretion. The Mad Catz 5 year warranty is available to North American customers only, including Canada, Mexico and the United States. Products purchased from unauthorized dealers are not covered under warranty.

**Note: Warranty does not apply to Licensed Products beyond manufacturer warranty period (90 days).*

To activate your warranty, you must:

Register your Mad Catz product on the web at <http://www.madcatz.com/registration>

To obtain warranty service, you must:

- *Call Mad Catz Technical Support at 1.800.659.2287 (USA only) or 1.619.683.9830 (outside USA)*
- *Obtain a Return Authorization Number from Mad Catz Technical Support*
- *Return the product to Mad Catz with the postage prepaid and insured. Mad Catz will not be responsible for any loss or damage during shipment. Mad Catz will pay the full return shipping (see return address below)*
- *Enclose a copy of the original sales receipt showing a purchase date*
- *Enclose a full return address along with daytime and evening phone numbers*

Be sure to package the product so that it will not become damaged in shipping. We recommend placing the original box inside another box packed with packaging material. Mad Catz, Inc. will not be responsible for any damage or loss to the product in shipment.

All returns should be addressed to:

Mad Catz, Inc.

ATTN: Warranty

7480 Mission Valley Rd

Suite 101

San Diego, CA

92108-4406

Please allow for 4 to 6 weeks for processing. In the event of a problem, we will contact you at one of the phone numbers provided.